

General Terms and Conditions
WorldSailing® E-Shop
Incoming Europe int. Touristik GmbH
as per 2.7.2007

Prices

All prices mentioned in our E-Shop are including German VAT. **Deliveries outside the European Union are made without VAT.** Prices can simply be shown in the E-Shop by clicking the to the "NON-EU" section.

Payment

You are free to choose pre-payment or payment by Credit Card.

Deliveries

You will receive your order either by post or parcel service. P&P costs will be shown on the internet order form before concluding your order.

Placing a certain order amount on one single order, **deliveries will be done for free as follows:**

from € 250,- in Germany, Austria and Switzerland, from € 300,- in zone 1 (North/-Central & South Europe*), from € 350,- in zone 2 (Rest of Europe*), from € 490,- in zone 3 (North America, North Africa, Middle East*) and from € 600,- in zone 4 (rest of the world).

*by entering your country in the order form, p&p details will be shown.

Should you receive a damaged parcel, you are enquired to make a written notice immediately with the parcel service driver or postman. All items remain our property until entire payment.

Minimum order value

We kindly ask you to understand, that deliveries will be done, only by receiving a certain value of order, according to the following list:

Germany, Austria, Switzerland, Zone 1 and Zone 2: Minimum Order excl. P&P costs: € 30,-

Zone 3 and Zone 4: Minimum Order excl. P&P costs: € 50,-

14 days – Sale or Return

You should be 100% satisfied with our products. Therefore, should you not like a product, just send it back to us, within 14 days of delivery. **The product has to be unused, in their original and not damaged package, free of any odours (p.e. cigarette smoke). The parcel must be franked.**

Please send them back to: WorldSailing, Chiemgaustrasse 8, 83233 Bernau/Chiemsee, Germany/EU.

We kindly ask you to understand, that we can only take back products, if they are not worn, in there original condition together with their original package.

It is your free choice, whether you will get back your money or you will get a credit note in order to choose another product of our shop.

Note: Items marked with "special order" are products not on stock and will be specially ordered for you; such products as well as apparels with personal ordered embroideries or prints can't be sent back and are excluded from the sale or return rule.

Warranty

Despite our accurate controls it is not impossible, that products might have failings. In this case, we will either arrange a repair or change the product in to a new one. Should we not being able to do so, it is your free choice to ask back the money or a credit note in order to buy another product of our shop.

Privacy

All your data will exclusively being used for processing your order and for our customer relations. We will not allocate your data to any 3rd party!

Place of jurisdiction / Place of performance

Place of jurisdiction is Rosenheim/Bavaria respectively Munich. Place of performance is 83233 Bernau/Chiemsee, Germany. Solely German and EU law will be governed.